
LUCIANO M. MASTRANGELI

6 Rose Lane • Andover, CT 06232 • (860)-899-7450 • luke.mastrangeli@gmail.com
• Individualization • Input • Learner • Futuristic • Achiever •

EDUCATION

Stevenson University Stevenson, MD
Bachelor of Science, Psychology, GPA: 3.94

May 2018

RELEVANT EXPERIENCE

Senior Resident Assistant

08/2017 - Present

Stevenson University, Stevenson, MD

- Advised a staff of six (including myself) in an upperclassmen suite style residence complex
- Implemented the second stage of an institution-wide Residential Curriculum
- Acted as a liaison between the Resident Director and the Resident Assistants
- Served as a peer and student mentor
- Worked as a Resident Assistant for two academic years prior to assuming this position
- Facilitated summer training presentations on accountability and duty protocol

Student Success Intern (Student Support)

08/2017 - Present

Stevenson University, Owings Mills, MD United States

- Developed a new university-wide withdrawal form for traditional students
- Created goal-specific interventions for students in various stages of Academic Restoration
- Developed an absence cover letter sheet to guide student-staff interactions
- Facilitated one-on-one meetings with students who received Early Alerts
- Supported initiatives from the Director of Student Success, Director of Academic Advising, and Director of Academic Integrity & First Year Experience

Career Peer Advisor

09/2017 - Present

Stevenson University, Owings Mills, MD

- Worked with the Director of Operations to support and implement departmental initiatives
- Supported the NACE Core Competencies as they relate to Stevenson students
- Encouraged students to engage in the Career Architecture model of career readiness
- Facilitated workshops and seminars to various groups of students
- Collaborated with various on-campus departments to increase the presence of the Office of Career Services
- Worked with staff for special projects as needed

Pre-College Proctor

06/2017 - 08/2017

Harvard College, Cambridge, MA

- Served on the Proctor Transition Committee aimed at aiding future Proctors in the transition into the role
- Served on the Programming Model Committee and developed a programming model that best suited the population of students in the Pre-College Program
- Assisted with the responsibilities of the Activity Coordinators
- Worked closely with the professional staff of the program
- Facilitated a collaborative dialogue with residents in hopes of increasing affinity to the program
- Intentionally hosted programs and engaged with residents

Phonathon Coordinator

01/2015 - 05/2017

Stevenson University, Stevenson, MD

- Responsible for instruction and training of Phonathon Callers during calling shifts, campaigns, and required trainings throughout the year
- Acted as a liaison with the University Advancement staff members
- Facilitated the growth of key skills such as conflict resolution and interpersonal communication
- Ran nightly reports to determine trends and patterns in data
- Supervised approximately 6-8 callers per shift
- Collaborated with the Assistant Director of Annual Giving to improve morale and increase alumni participation
- Conducted special affinity campaigns designed to improve alumni engagement

AFFILIATIONS

Associate, Eastern Psychological Association, Fall 2017 to Present

Member, Association of College and University Officers International, Fall 2017 to Present

Member, NASPA - Student Affairs Administrators in Higher Education, Summer 2017 to Present

President, Stevenson University Chapter - National Residence Hall Honorary, May 2017 to Present